

## COMPANY DATA

TechResolve, Inc. is an emerging HUBZone and EDWOSB information technology firm that provides innovative approaches to IT service & operations management (ITSM/ITOM).

DUNS: 788184450

CAGE: 4P6G9

### NAICS Codes:

- ✓ 541513 – Computer Facilities Management Services
- ✓ 541512 – Computer Systems Design Services
- ✓ 541511 – Custom Computer Programming Services
- ✓ 541519 – All Other Computer Related Services
- ✓ 541690 – Other Scientific and Technical Consulting Services
- ✓ 541611 – Administrative Management and General Management Consulting Services
- ✓ 811212 – Repairing and Maintaining Computers and Office Machines

Credit Cards & POs accepted

### Business Certifications:

HUBZONE

EDWOSB

WOSB

SDB, DBE, MBE

Local CBE (District of Columbia)



## CONTACT INFORMATION

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## CAPABILITY STATEMENT

### CAPABILITIES

#### Innovators in:

Streamlining capacity & costs to effectively lead managed IT services for improved productivity.

New and scalable technology that is readily integrated into existing operations and extended as needs evolve.



Incident/problem management



Security information & event monitoring



Asset management



Data maintenance



Network and server administration



Preventive maintenance

### DIFFERENTIATORS

- ✓ **Solutions are Second Nature.** Client needs are our priority. Tier 1 & Tier 2 support is integrated with us and therefore, our clients get Tier 2 support for nearly the price of Tier 1.
- ✓ **Our People. Our Integrity.** Our clients' success is paramount. We always require our employees to consistently model exceptional leadership and ITIL principles in all interactions with each other, partners, and clients.
- ✓ **Community.** We have been with the greater DC area for the last 21 years, with a focus to provide local community residents with tech-driven skills development and employment opportunities for sustained futures.

### PAST PERFORMANCE

- ✓ Urban Ed, Inc. – local government & corporate grantee agency, *Onsite and field staff, 150 average users yearly, multiple server systems to include globally connected systems, cloud & on-premise administration*
- ✓ Commodity Futures Trade Commission – federal government agency, *9 executive divisions, 3 regional offices, 700 employees*
- ✓ CTIS, Inc. – National Institute of Health government contractor, *Backbone server infrastructure, specialized end user support on various COTS, 75 employees*